

Nottinghamshire Women's Aid

Nottinghamshire Women's Aid are the commissioned domestic abuse support service in North Nottinghamshire, we have a range of services including refuge, children and young person support services as well as adult support services including drop ins, freedom programme and IDVA services.

We have been using Oasis On Track since 2014, we have found On Track to be a powerful tool in which to make the journey of the survivors visible to professionals who work on strategic levels rather than practitioner level. This includes the experience of abuse a survivor has gone through as well as their journey with service interaction.

It is incredibly important to us as an organisation that we can show how survivors can forge their own support pathways within our services which displays to the commissioners how survivors trust our services to support their developing /ongoing needs

On Track really supports the challenge against a singular service being able / suitable to meet all survivors needs and thus supports the need for multiple support service operation.

On Track is able to display the value and need of each support services in its own right and how each service supports and work alongside other services which supports strategic professionals to understand the complexity and nuances of survivor experience / need as well as specialist service delivery.

The outcome indicators which On Track provides are what our funders want to know about, the improvement in emotional and mental wellbeing and the umbrella of outcomes each service delivers. On Track allows NWAL to move away from synthetic estimates to informed outcome forecasts in regards to both number of people we can support and the outcomes we can/will achieve. I believe this gives commissioners confidence in the service delivery and future prospects.

On Track ensures that the support that we offer without thought, i.e. transparent, listening to the survivor, respecting her is visible to commissioners and funders to display the true value / impact of Women's Aid delivered services.

On Track is well known to our strategic partners in Nottinghamshire, it is become an accepted and respected outcomes reporting tool which strengthens our ability to display all the work that we deliver, and advocate to provide services that survivors need / deserve which are high quality, nuanced, flexible, empowering and provided by a specialist service.

- Erin Devitt, Business Development Coordinator, Nottinghamshire Women's Aid Ltd